

## Payment and Shipping Instructions: USA SHIPPING ONLY

### **PAYMENT:**

Payment is due at time of order. We accept cash, check, money order or credit card (Discover, MasterCard, and Visa). We do not have charge accounts. Indiana residents please add IN 7% sales tax on the amount purchased.

### **ORDER DEADLINES:**

We do our best to hold orders until the dates listed below. We ship you the best for your pickup/delivery date. We usually ship on the Monday or Tuesday following receipt of payment. SPRING SHIPPING STARTS APRIL 15<sup>TH</sup> – Weather permitting depending on plant destination thru October 1.

### **BOXING AND SHIPPING:**

We ship orders via **Priority Mail** and for **very large** orders we will ship UPS Ground. We **charge \$15 for the initial plant purchased** and \$2.00 for each additional fan to cover labor costs in addition to the shipping charges. All plants are shipped at the customer's risk; however, we make every effort to make sure the plants arrive promptly and in good condition. There is a **\$100** minimum Order for UPS shipment. During the peak spring sales season, UPS orders must be received by end of business on Friday to be shipped the following Monday.

### **GUARANTEE/WARRANTY:**

**We do our best to insure that we sell highest quality plant material labeled true to name.** If there is an error on our part, please contact us as soon as possible. With reasonable evidence of the error, we will gladly replace the plants or refund the original purchase price. However, our liability shall in no case exceed the original purchase price. Many factors affect plant growth and health, therefore, we give **NO WARRANTY EXPRESSED OR IMPLIED** as to plant performance, bloom times, height, habit or hardiness after you take possession of the plant material.

Likewise, we try to use good information on our tags and in our catalog. There are many opportunities for human error in the whole process of obtaining that information. Many of our tags come with the liners and the information contained is out of our control. Additionally, many plants may grow differently in different areas of the country. Please keep this in mind when using the information provided to make buying decisions.

All plants are freshly dug from our gardens. All plants are washed, dipped in fungicide and insecticide prior to shipment and shipped bare root with foliage trimmed. Cultivars are packaged individually, with clearly marked tags.

**\*We are on a rigorous spraying schedule alternating systemic and contact fungicides.\***

**If you are not completely satisfied with your shipment, do not plant it. Please return it within 24 hours of receipt for a full refund.**